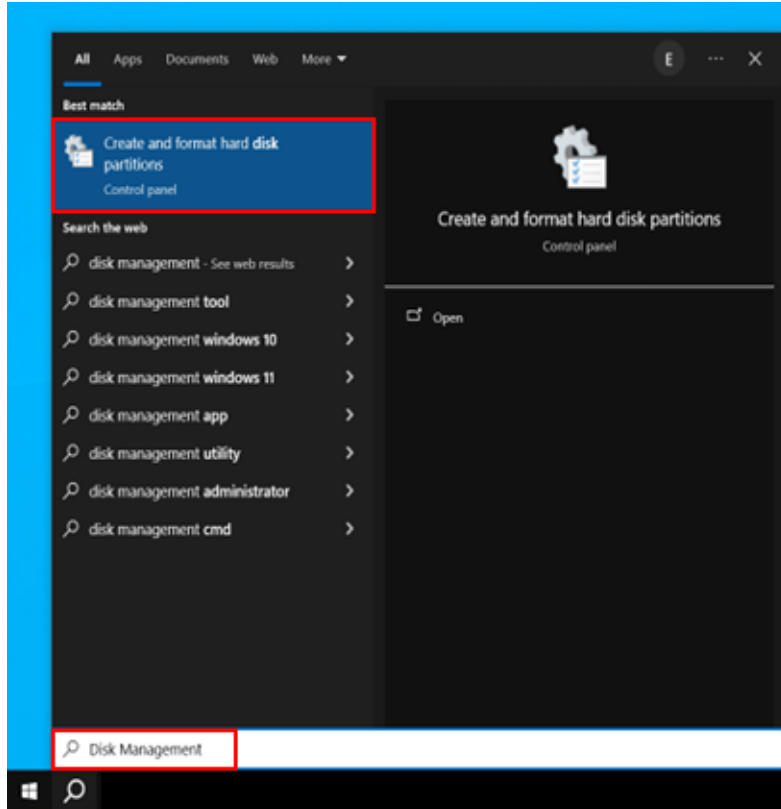


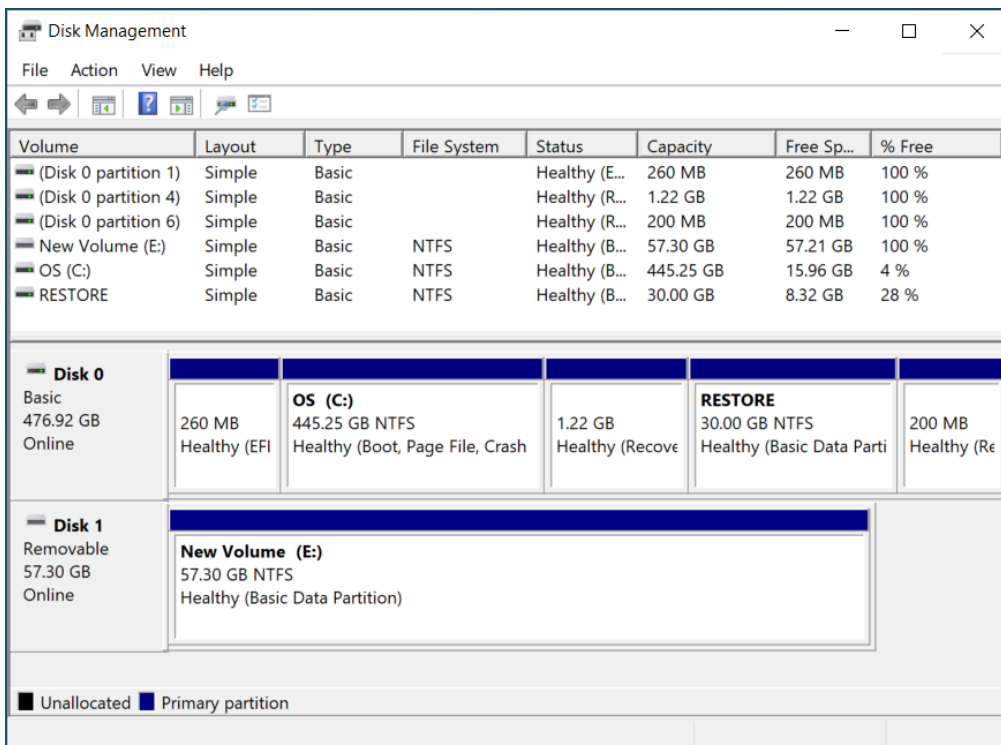
- If you want to update the firmware on your ProArt Display using a USB drive, please check if your USB drive is MBR (Master Boot Record).

Check USB Disk Partition Format

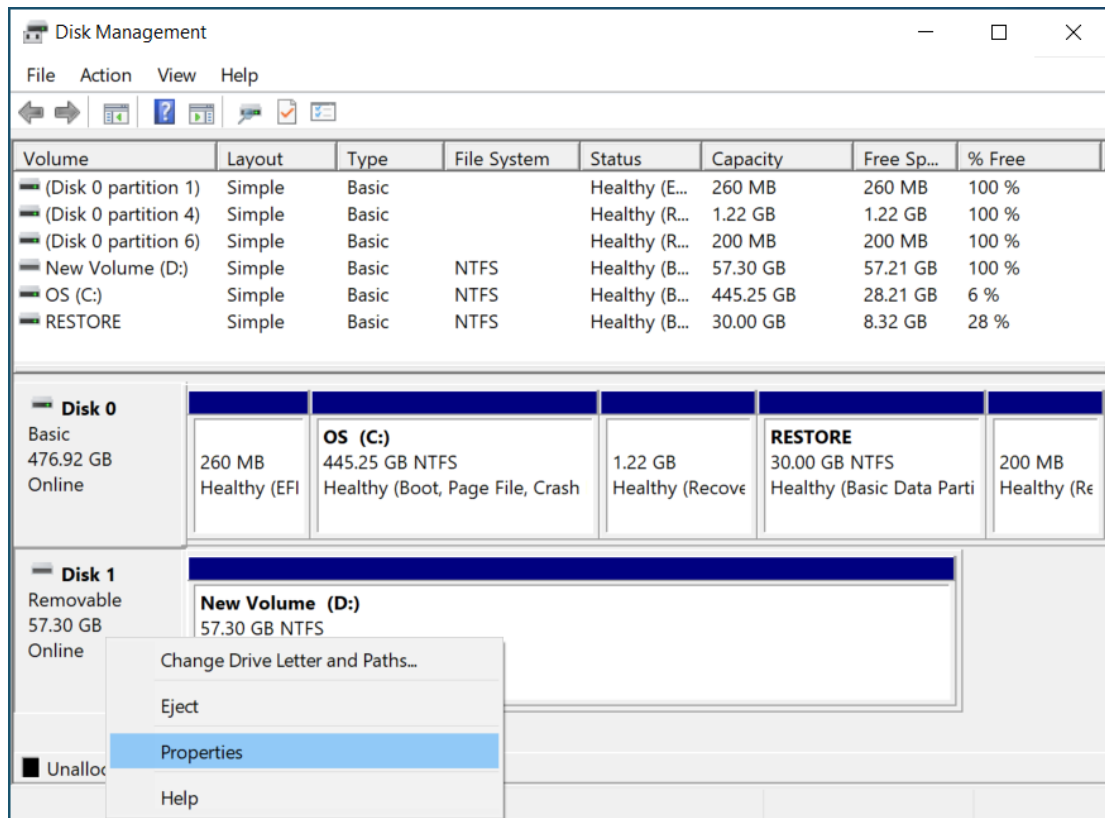
1. Type "Disk Management" into the search bar.



2. Click "Create and format hard disk partitions".



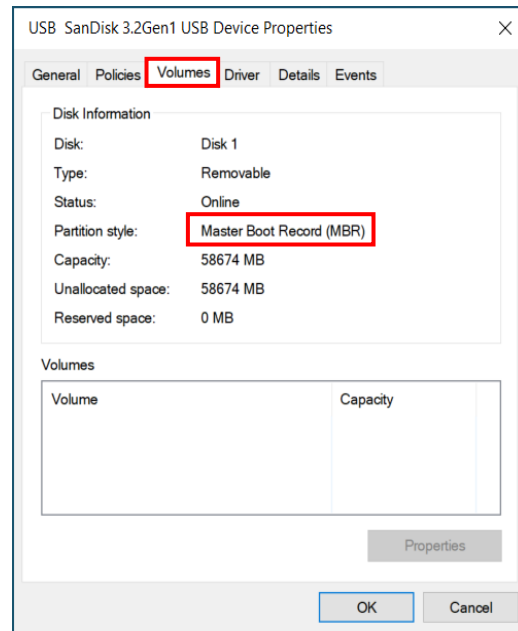
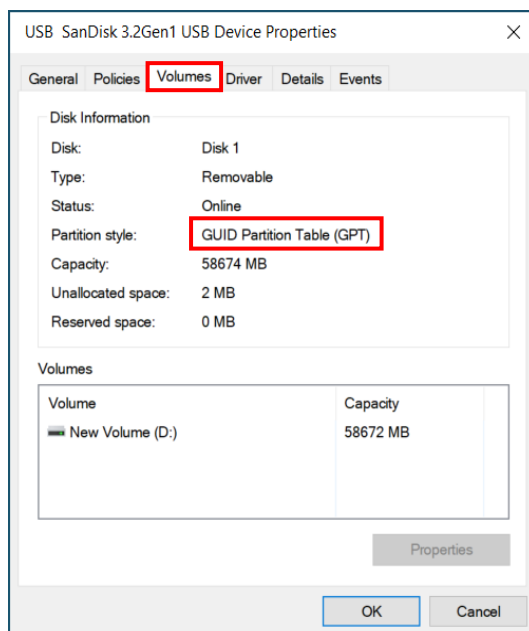
3. Right-click on the USB disk number (on the left side).



From the context menu, choose "Properties".

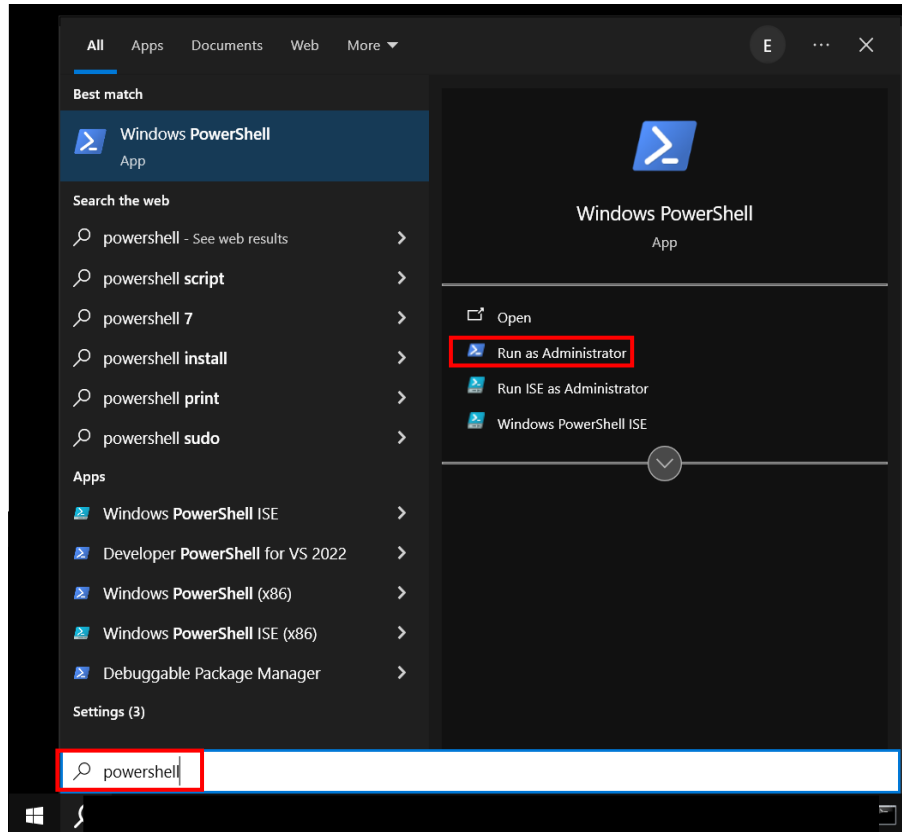
Click "Volumes" tab and check the "Partition style".

4. The partition style should use MBR format.



Convert a GPT disk into an MBR disk by Windows PowerShell (before converting the format, please remember to backup important data on the USB drive because formatting will erase the data.)

1. Type "powershell" into the search bar.
2. Click "Run as Administrator".



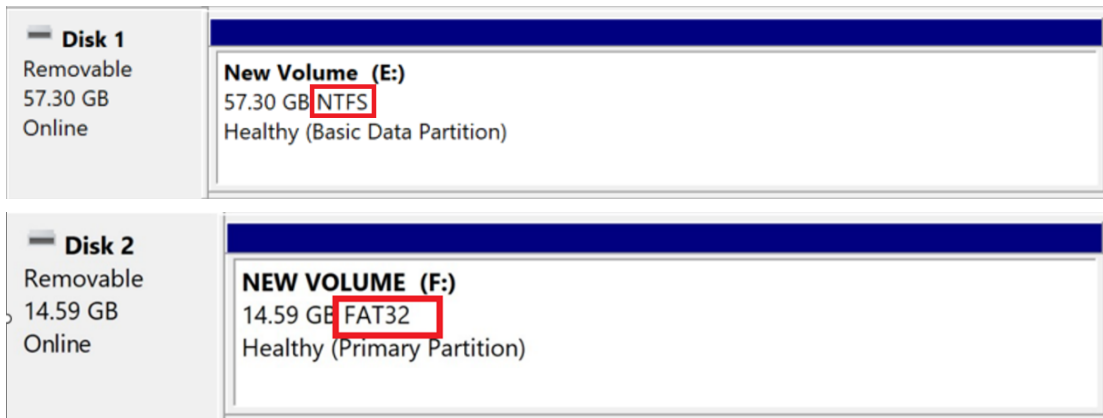
3. Type the following command to list USB disks and use the disks and use the disk number for subsequent commands
`Get-Disk | Where-Object -FilterScript {$_.Bustype -Eq "USB"}`
4. Type the following command to clear disk partitions, where X must be replaced by the disk number you want to process.
`Clear-Disk -Number X -RemoveData -Confirm:$false`
5. Type the following command to convert disk into MBR, where X must be replaced by the disk number you want to process.
`Set-Disk -Number X -PartitionStyle MBR`

```
Administrator: Windows PowerShell
PS C:\WINDOWS\system32> Get-Disk | Where-Object {$_.BusType -Eq "USB"}

Number Friendly Name          Serial Number          HealthStatus          OperationalStatus    Total Size Partition
-----
1 USB SanDisk 3.2Gen1         0101cb78d9518a790f6a Healthy              Online              57.3 GB GPT

PS C:\WINDOWS\system32> Clear-Disk -Number 1 -RemoveData -Confirm:$false
PS C:\WINDOWS\system32> Set-Disk -Number 1 -PartitionStyle MBR
PS C:\WINDOWS\system32>
```

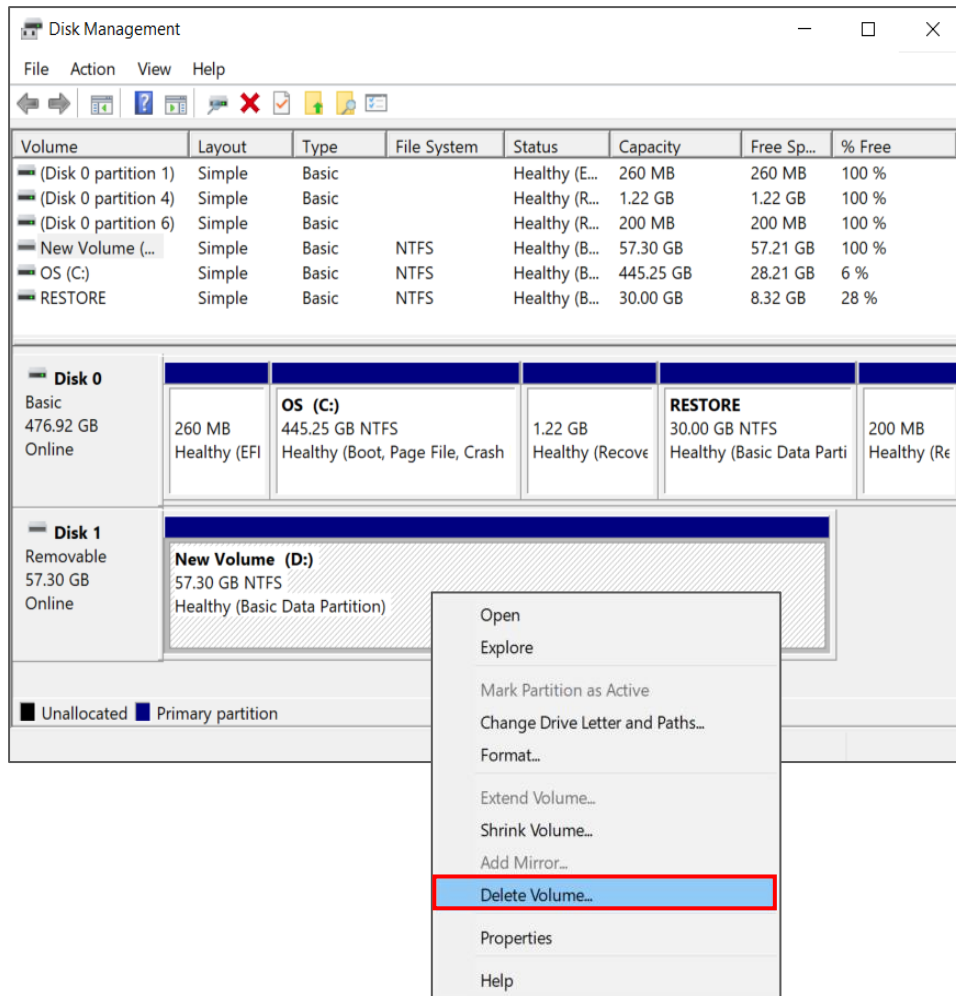
■ If you use PA32DC, it must use FAT32 format.



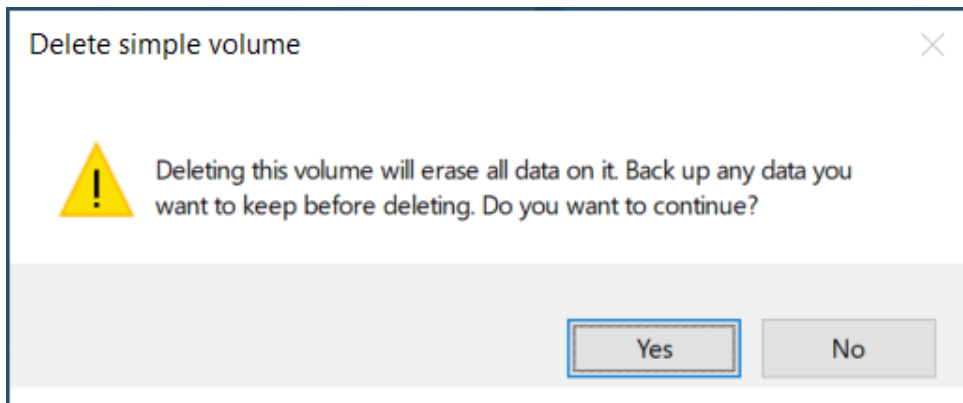
**Create a FAT32 partition that is smaller than 32GB in size
(Only for PA32DC)**

Before creating a FAT32 partition, please first delete the USB disk partitions:

1. Right-click on the USB volume (on the right side) you want to delete.
2. From the context menu, choose "**Delete Volume**".

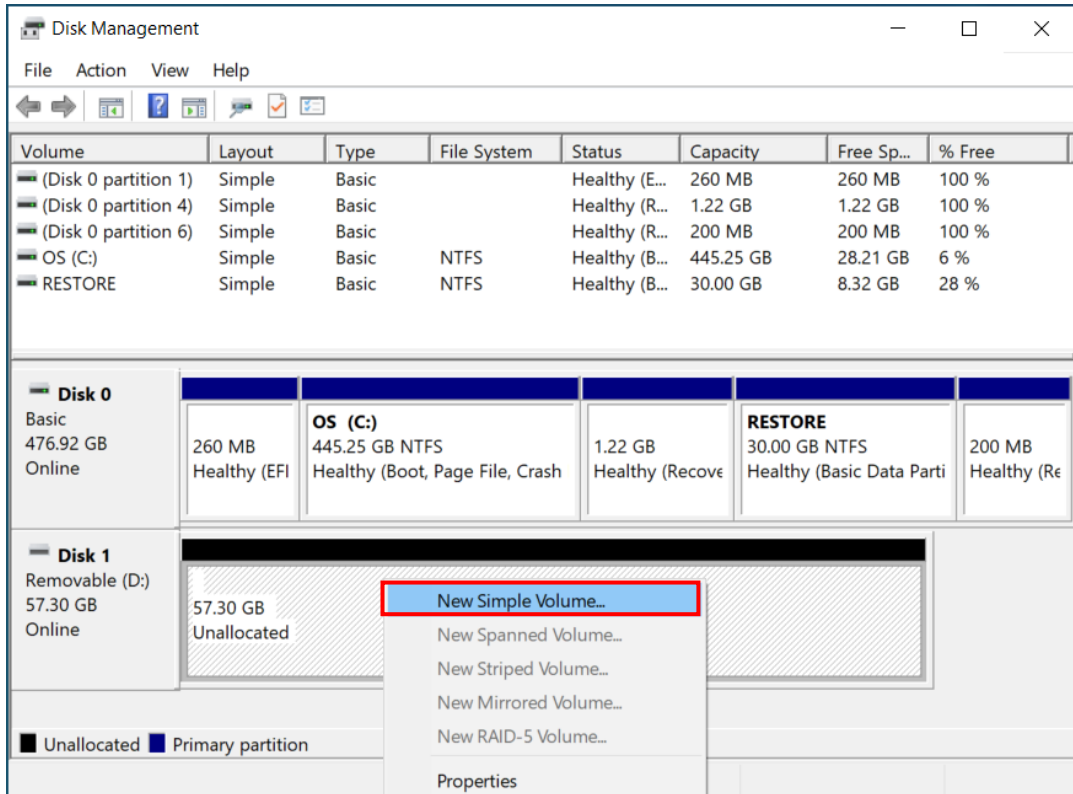


3. From the warning prompt, click "Yes".

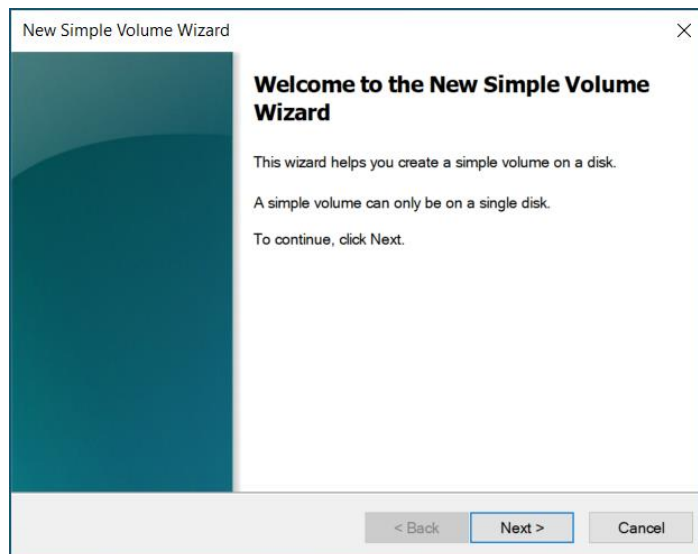


After deletion, we can create a FAT32 partition. Due to a Windows limitation, a FAT32 partition can only be created if it is smaller than 32GB:

1. Right-click on the USB (the right side).
2. From the context menu, choose "**New Simple Volume**".



3. From the wizard, click "**Next**" to continue.



4. Enter "2048" MB for the volume size.

The screenshot shows the 'New Simple Volume Wizard' dialog box at the 'Specify Volume Size' step. The title bar reads 'New Simple Volume Wizard' with a close button. The main heading is 'Specify Volume Size' with a subtitle 'Choose a volume size that is between the maximum and minimum sizes.' Below this, there are three rows of information: 'Maximum disk space in MB: 58672', 'Minimum disk space in MB: 8', and 'Simple volume size in MB: 2048'. The '2048' value is highlighted with a red rectangular box. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

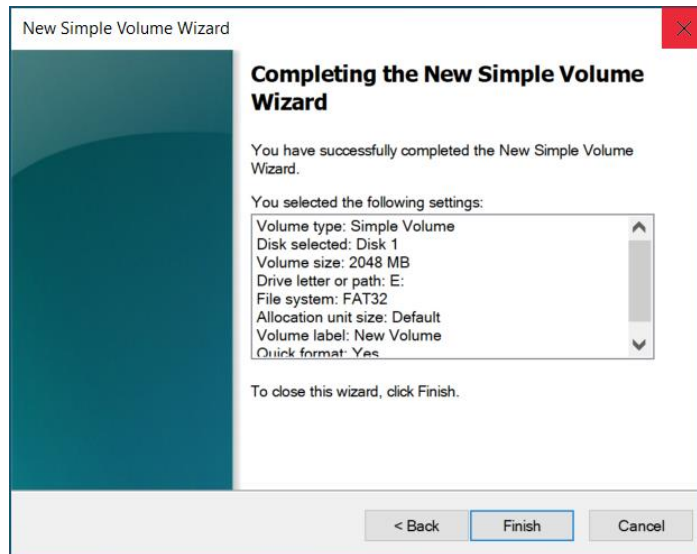
5. Click "Next" to use the default drive letter.

The screenshot shows the 'New Simple Volume Wizard' dialog box at the 'Assign Drive Letter or Path' step. The title bar reads 'New Simple Volume Wizard' with a close button. The main heading is 'Assign Drive Letter or Path' with a subtitle 'For easier access, you can assign a drive letter or drive path to your partition.' There are three radio button options: 'Assign the following drive letter:' (selected) with a dropdown menu showing 'E', 'Mount in the following empty NTFS folder:' with an empty text box and a 'Browse...' button, and 'Do not assign a drive letter or drive path'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

6. Choose "FAT32" for the File system.

The screenshot shows the 'New Simple Volume Wizard' dialog box at the 'Format Partition' step. The title bar reads 'New Simple Volume Wizard' with a close button. The main heading is 'Format Partition' with a subtitle 'To store data on this partition, you must format it first.' Below this, there is a heading 'Choose whether you want to format this volume, and if so, what settings you want to use.' There are two radio button options: 'Do not format this volume' and 'Format this volume with the following settings:' (selected). Under the selected option, there are three settings: 'File system:' with a dropdown menu showing 'FAT32' (highlighted with a red box), 'Allocation unit size:' with a dropdown menu showing 'Default', and 'Volume label:' with a text box containing 'New Volume'. There are also two checkboxes: 'Perform a quick format' (checked) and 'Enable file and folder compression' (unchecked). At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

7. Click the "Finish" button.



After the firmware update, if you want to change the USB drive back to the NTFS format (its size can be over 32GB, and it doesn't have the limitations of FAT32), you can go back to step 4 to set the size and step 6 to change the file system to NTFS to complete:

